NEWCASTLE

Newcastle Relocation Guide

Welcome to Newcastle,
Voted one of the top ten cities in the World in Lonely Planet's 'Best in Travel 2011' Guide

The City of Newcastle

visitnewcastle.com.au

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Welcome to Newcastle

As Australia's seventh largest city, Newcastle offers all the benefits and amenities of a large city but with all the friendliness of a regional town. Newcastle City has a population of around 150,000 with the Hunter Region home to over 680,000 people. With its sheltered harbour and profusion of natural resources, Newcastle has long been a preferred place for settlement. Located in the heart of New South Wales' prosperous Hunter region, it lays claim to an exceptional mix of agriculture, natural attractions and industry including:

- a booming port
- one of Australia's leading universities
- foremost medical research facilities
- music & arts centres
- the famous Hunter wine region
- abundant agriculture
- NSW's second largest tourist region
- coal and energy exports
- a myriad of beaches and coastal national parks
- historical buildings and remnants of our convict past

Recreation

With approximately a quarter of Novocastrians' leisure time spent at organised sport, The City of Newcastle provides or maintains 345 parks of which 146 are playing fields. There are 60 tennis courts, 87 netball courts, 103 children's playgrounds, 5 swimming pools and a wide range of other facilities provided by council. Community support is vital to park maintenance with sporting groups working with Council staff to maintain and improve our public parks and sporting fields.

Climate

Climate Data	Newcastle
Average Annual Rainfall	945 mm
Average Daily Hours of Sunshine	6.3hrs
Temperature- January Average	19.7°C – 28.5°C
Temperature- July Average	7.7°C – 17.1°C
Average Wind Speed	10.5km/hour

Business in Newcastle www.newcastle.nsw.gov.au/for_business

Newcastle boasts a diversified commercial, cultural, trade and industrial economy. This robust economy ensures Newcastle continues to cement its position as one of Australia's key business destinations.

Accessible

The port of Newcastle provides easy access to international markets while direct flights to seaboard capital cities and the city's close proximity to Sydney reinforce Newcastle's reputation as a central and enviable place to do business.

Attractive

Newcastle is a thriving city offering prime investment opportunities and an unsurpassed quality of life. Newcastle continues to offer individuals and families the option of a hassle-free city living, relaxing seaside abodes or rural retreats.

Affordable

Newcastle's residential property is 30% more affordable than Sydney's, while industrial land is typically less than half the cost of Sydney.

Where to Live?

Wherever you choose to live in Newcastle, you will find easy access to transport, schools, shops, medical facilities, etc. There is a multitude of interesting areas to consider, so to look at maps and read about the character and history of a specific suburb please check out **www.newcastle.nsw.gov.au/discover_newcastle/discover_our_suburbs**.
To find a suburb or street name simply visit **www.whereis.com.au** or purchase a street directory or map of Newcastle at your local book shop or department store. Alternatively, you can obtain a free, local tourist map from the Newcastle Visitor Information Centre (contact information at the end of this guide). For information on real estates and properties (to rent or buy) in Newcastle, you may like to obtain a copy of the Wednesday or Saturday edition of the Newcastle Herald, search comprehensive websites **www.domain.com.au** or **www.realestate.com.au**, or contact the Real Estate Institute of New South Wales on 02 9264 2343 or visit their website at **www.reinsw.com.au**.

Renting

Rental properties in Newcastle can range from $150 upwards depending upon size and condition of the premises and also on the suburb. For tenancy information (in various languages) go to **www.tenants.org.au** or phone the Tenants Union Hotline on 02 9251 6590. Further information on renting and bond lodgement (including forms) can be obtained from the Department of Fair Trading (contact details below).

Buying

The Department of Fair Trading can provide you with valuable information to consider before buying new premises (commercial or residential) such as property inspections, conveyancing, the buying process, obtaining finance, etc.
As the consumer protection agency in New South Wales, the Office of Fair Trading also provides information on buying, renting and building properties.
Newcastle Fair Trading Centre:
Level 5, 400 Hunter Street
Newcastle, 2300
Phone: 13 3220
Renting/ Tenancy Information: 1800 451 301
www.fairtrading.nsw.gov.au

Electoral Information www.aec.gov.au

Enrolment is compulsory for Commonwealth purposes for Australian citizens who are 18 years of age or over and who have lived at their current address for at least one month. All States and Territories have joint roll agreements with the Australian Electoral Commission (AEC). Under these arrangements, electors need complete only one form to enrol for federal, State or Territory and local government elections. Electors must advise the AEC when they change their name or address details so that the electoral roll can be updated.

To do this, simply fill in an enrolment form, available from:

- Post Office* (postage paid envelopes are provided)
- Australian Electoral Commission office- 304/28 Smart St, Charlestown.
- The AEC's web site- **www.aec.gov.au** (The form must be printed, completed and posted to the AEC. Enrolment forms cannot be e-mailed back as electronic signatures are not legally acceptable)

The form must be completed with the relevant details, signed, witnessed and posted to the AEC. Anyone who is eligible to be on the roll can witness an enrolment form, eg. Family members may witness each others enrolment forms. The AEC can also inform you of your electorate and who or what party represents you. They can be contacted on 132 326.

*To find out where your nearest post office is phone 131 317.

Local Council www.newcastle.nsw.gov.au/in_council

Council consists of 12 Councillors and the Lord Mayor. The Lord Mayor is elected on a separate ballot for the complete four-year term of the council. The Newcastle Local Government is separated into four wards, each with three Councillors. To determine which ward you belong to refer to the following table. If your suburb is not listed please phone 4974 2000.

Ward 1	Ward 2	Ward 3	Ward 4
Carrington, Cooks Hill*, Islington*, Maryville, Mayfield, Newcastle, Stockton, Tighes Hill, Warabrook*, Wickham*	Adamstown*, Broadmeadow*, Hamilton*, Merewether, Merewether Heights, The Junction*	Georgetown, Jesmond*, Kotara*, Lambton, New Lambton, Rankin Park, Waratah*	Beresfield, Birmingham Gardens*, Elermore Vale*, Fletcher, Maryland, Minmi, Shortland, Wallsend

* You may wish to confirm which ward you are in by phoning 4974 2000

Your council generally meets every Tuesday evening from 5.30 - 8:30pm in the Council Chamber, Newcastle City Hall to discuss a wide range of issues, from budgeting to development proposals to operational matters. Meetings are open to the public, unless otherwise stated.

Community Forums have been developed to provide the opportunity for open communication between residents and Council. The Forums allow residents to contribute to the Council's decision making processes and is also a useful way for the Council to provide information on their many services and receive public feedback. For more information phone 4974 2849.

Rates www.newcastle.nsw.gov.au/my_property/your_rates

Rates and fees account for over 50% of Council's annual budget, and as such are a very important source of income. The rates are set as part of the annual Management Plan, which outlines the strategies and projects for the financial year ahead. The Management Plan is on display in the City Administration Building and public feedback is encouraged through the Community Forums.

Rates are generally paid quarterly (but frequency of payments is flexible), and a notice will be sent to you indicating how much your rates are and outlining your payment options. Payments can be made:

- In Person

At any Australia Post Office or Council's City Administration Centre

- By Direct Debit

For details and an application form call 4974 2306.

- By Credit Card

Phone 13 1991 with your credit card and rates notice handy (cost of a local call)

- Online at **http://www.newcastle.nsw.gov.au/council/rates/pay_your_rates_online**

There is help available to those with genuine financial difficulties paying their rates. These include a pensioner rebate, extended pay period, writing-off interest and deferral against an estate. If you are having trouble paying your rates please contact the Rates Information Hotline on 4974 2314 to discuss your options further.

Council Offices

City Administration Centre is the administrative centre for Council and is where you can obtain bus timetables, register your pets, pay your rates, and receive advice and information. Located at 282 King Street, Newcastle and operating 8.30am- 5pm Monday to Friday. Phone 4974 2000.
Council Works Depot is where the roadwork crews are based and council supplies are stored. Please ring 4974 6000 to report road conditions, i.e. pot holes, missing signs etc. The Depot is open Monday to Friday 7.00am- 3:30pm and is located at Turton Rd, Waratah. Phone: 4974 6000.

Waste Collection www.newcastle.nsw.gov.au/my_property/waste__and__recycling

In 2010, Newcastle residents produced nearly a tonne of waste per household. A survey of bin contents identified that just under half of the contents in the general waste bin was green waste or other recyclables. In line with industry standards and most other areas within NSW, Council endorsed the collection of a 3 bin system.

Newcastle residents have proven they are avid recyclers. Council will continue to provide free e-waste and chemical waste days. We will also be introducing recycling initiatives in schools, apartments and other multi-unit dwellings and making changes to the bulk waste service to further improve recycling rates and Newcastle's street appeal.

The introduction of the green waste bin is a plus for the environment. We will also continue a monthly green waste drop off service for avid gardeners.
The City of Newcastle is committed to sustainable waste management and undertook a full **waste collection review** in 2009. The objective of the review was to recommend a modern, flexible and sustainable waste collection service that addresses the needs of residents while reducing waste to landfill. Our new 3 bin system delivers on that objective.

Hunter Water Corporation offers a free chemical collection service, phone 1300 657 657.

For additional information ring Council on 4974 6066 or check online at
http://www.newcastle.nsw.gov.au/services/waste_and_recycling/household_waste/home

Stormwater www.newcastle.nsw.gov.au/environment

Pollution in our stormwater system is a major concern, as it flows into our creeks, harbour and beaches when it rains. Whilst Council has introduced various projects which prevent pollutants travelling through the stormwater system, they also recognise the need to educate the community about the cause of stormwater pollution.

Here's how you can help:

- soak up grease and oils
- store and dispose of your chemicals and paints safely
- keep your cigarette butts out of the stormwater
- scoop your dog's poop
- put your rubbish in the bin
- dispose of leaves and clippings through Council's green waste program
- Keep sand, soil and silt away from gutters and other places where it may be washed into the stormwater system.

Health Services www.hnehealth.nsw.gov.au

The Hunter New England Health Service is funded by the NSW Government to provide health services to the people of the Hunter, including public health, health promotion, community health, acute hospital, aged, mental health, rehabilitation and palliative care services. More information is available at **www.hnehealth.nsw.gov.au**.

Children's Health

Kaleidoscope is the Hunter Children's Health Network, encompassing the flagship John Hunter Children's Hospital in Newcastle, as well as a wide range of community-based services, mental and dental health. Details of Kaleidoscope's services, locations and contact information can be obtained by downloading the Kaleidoscope Service Directory, from their website **www.kaleidoscope.org.au**.

Emergency/ After Hours Health Services

- Ambulance
  75 Denison St, Hamilton
  Ph 13 1233 for non urgent situations
- GP Access (After Hours Service)
  Ph 1300 130 147
- John Hunter Hospital- Emergency Department
  Lookout Rd, New Lambton
  Ph 4921 3000
- Shop G09 Marketown Shopping Centre
  23 Steel St Newcastle West NSW 2302
  (02) 4926 3300
- Emergency Dental Service (24hrs)
  Dr Andrew P Johnson & Assoc.
  Suite 6, 71 Regent St, New Lambton
  Ph 4957 4830

Public Hospitals

- John Hunter Hospital

Lookout Rd, New Lambton
Ph 4921 3000

- Belmont Hospital

Croudace Bay Rd, Belmont
Ph 4923 2000

- James Fletcher Hospital (Psychiatric)

Watt St, Newcastle
Ph 4924 6500

- Mater Misericordiae Hospital

Edith St, Waratah
Ph 4921 1211

Consult the yellow pages (**www.yellowpages.com.au**) for a more comprehensive list of private hospitals and medical practitioners.

Medicare

For all Medicare enquiries please phone 13 2011, check online at **www.medicareaustralia.gov.au** or call into one of their offices located at:

- 279 King St, Newcastle
- Shop 1/13a Westfield Kotara Shopping Centre, Kotara
- Shop 122 Charlestown Square, Charlestown
- Wallsend Plaza, 24 Kokera St, Wallsend

Libraries **www.newcastle.nsw.gov.au/library**

Newcastle Region Library is the largest lending library in NSW with nine branches in Newcastle. Most lending libraries have books, magazines, compact discs, music recordings, videos, pamphlets, reference collections, children's and young adult collections available.
Remember - it's free to be a member and everyone is most welcome to join the library.

To join you will need proof of identity with current home address eg. Driver's licence, pension card, DSS card, student card or rate notice. If you are under 16 years of age you will need the signature and appropriate identification from an adult family member or guardian.

Your membership card is needed each time you wish to borrow and can be used at any branch of the Newcastle Region Library.

Library	Phone	Hours	
Adamstown Library Brunker Rd	4904 3320	Mon-Wed-Thur	9:30am- 5pm
		Tue & Fri	CLOSED

		Saturday	9:30am- 12noon
Beresfield Library Lawson Ave	4978 4070	Mon-Wed-Fri	9:30am- 5pm
		Tue & Thu	CLOSED
		Saturday	9:30am- 12noon
City Library Laman St	4974 5300	Mon to Fri	9:30am- 8pm
		Saturday	9:30am- 2pm
Hamilton Library James St (Cnr Murray St)	4974 1340	Mon & Thu	CLOSED
		Tue-Wed-Fri	9:30am- 5pm
		Saturday	9:30am-12noon
Lambton Library Moorehead St (Cnr Elder St)	4904 3330	Mon-Wed-Fri	CLOSED
		Tue & Thur	9:30am-12:30pm 1:30pm- 5pm
		Saturday	9:30am- 12noon
Mayfield Library Hanbury St	4974 6630	Mon-Tue	9:30am- 8pm
		Wed	CLOSED
		Thur-Fri	9:30am- 5pm
		Saturday	9:30am- 12noon
New Lambton Library Regent St	4904 3340	Mon to Fri	9:30am- 8pm
		Saturday	9:30- 12noon
Stockton Library King St	4920 1137	Mon & Fri	CLOSED
		Tue & Thur	9:30am- 12:30pm 1:30pm- 5pm
		Wednesday	9:30am- 12:30pm
		Saturday	9:30am- 12noon
Wallsend District Library- Bunn St	4985 6680	Mon-Fri	9:30am- 8pm
		Saturday	9:30am- 2pm
Outreach Services	4974 5348	Mon to Fri	9am- 5pm

You may borrow up to 10 items per visit with a maximum of 30 items on loan at one time. Only 2 DVDs may be borrowed at a time.

Loan periods:

Books and Magazines	4 weeks
Popular items	2 weeks (no renewals)
Music CDs & Cassettes	2 weeks
Popular Music CD's & Cassettes	1 week (no renewals)
Videos & DVDs	1 week

The library also provides computer terminals with **internet access** and has printing, fax and photocopying facilities.

In addition, the Regional Library on Laman Street also houses the Lovett Gallery and the Local Studies section, which can provide historical information on Newcastle and assist with family history research.

Transport

Getting to Newcastle

- **Drive**

Distances to Newcastle from Brisbane and major NSW cities/towns

	Sydney	Brisbane	Canberra	Byron Bay	Coffs Harbour	Port Macquarie	Tamworth	Dubbo	Blue Mountains
Distance to Newcastle	**153km**	**800km**	**433km**	**650km**	**400km**	**250km**	**285km**	**400km**	**235km**
Driving time to Newcastle	**2hr 15 min**	**11hr**	**5hr 30min**	**9hr**	**5hr 30min**	**3hr 15min**	**4hr**	**5hr 30min**	**3hr 45min**

All distances and times are estimates based on the Tourism NSW website courtesy of NOWwhere? Go to **www.visitnsw.com.au** and follow the driving directions link for other destinations

- **Air**

Newcastle Airport (Williamtown) claims to be the fastest growing regional airport in Australia and is located 30 minutes from Newcastle city centre. The airlines currently flying in & out of Newcastle Airport are Virgin, Jetstar, REX, Aeropelican, Norfolk Air & Brindabella Airlines. Phone 4928 9800 or look online at **www.newcastleairport.com.au** for flight information and other enquiries.

- **Rail**
  - City Rail- Newcastle is part of the City Rail network centred on Sydney. There are frequent return services daily to Sydney, Maitland, Scone and Dungog. For City Rail information phone 131 500 or check out their timetable at **www.131500.com.au**.
  - Countrylink- Fast Countrylink trains connect Newcastle to Sydney, Brisbane and other country centres. Countrylink can be contacted on 13 2232 or at **www.countrylink.info**.
- **Coaches**
  - Greyhound travels around Australia.
    Phone 13 2030 or **www.greyhound.com.au**.
  - Rover Coaches operate services between Sydney, Newcastle, Maitland, Kurri Kurri and Cessnock. Phone 4990 1699 or visit **www.rovercoaches.com.au**.
  - Port Stephens Coaches provide regular buses between Port Stephens and Newcastle, Newcastle and the Newcastle Airport at Williamtown and a daily service to Sydney. Phone 4982 2940 or **www.pscoaches.com.au**.
  - Busways run services from Newcastle to the Mid North Coast. Phone 1800 043 263 or **www.busways.com.au**.
  - Hunter Valley Buses cover from Newcastle to Raymond Terrace, Lemon Tree Passage & Stockton, around Maitland (including Morpeth) and up to Singleton. Phone 4935 7200 or **www.huntervalleybuses.com.au**.

Getting Around Newcastle

- Newcastle Bus & Ferry Services
  Bus Depot- Denison St, Hamilton, ph 4961 8933
  For timetable information ph 13 1500 or visit **www.newcastlebuses.info**. Printed timetables are available from the City Administration Centre or Hamilton Bus Depot.
- Newcastle Taxis- ph 13 3300
- Within the Newcastle city centre there is a FREE bus zone. This initiative by The City of Newcastle, Newcastle Alliance, the Honeysuckle Development Corporation and the NSW State Government enables people to travel for free on ALL State Transit buses in the designated city zone. This service is available seven days a week between the hours of 7:30am and 6pm. Visit **www.newcastlecity.com.au** for more information about this service.

Roads and Maritime Services, NSW (RMS) www.rta.nsw.gov.au

For all licensing, vehicle registration, NSW E-Toll information and other roads and traffic enquiries please ph 13 2213, look online at **www.rta.nsw.gov.au** or call into one of their motor registries located at:

- 114 Parry St, Newcastle West
- Lot 11 – 17 Young Street, Carrington
- Shop 41 Wallsend Plaza, Kokera St, Wallsend

Parking http://www.newcastle.nsw.gov.au/services/parking_and_transport

If you are driving in Newcastle, you need to be aware of the parking rules and facilities. Paid parking operates at various times throughout the city centre – please check kerbside signs for hours of operation and time limits. Parking stations are located in the East, West, Civic and Foreshore areas. Parking in Newcastle is very affordable, especially when compared to major cities such as Sydney.

Please be aware that precinct parking covers many areas of Newcastle and Hamilton. You may wish to contact council on ph 4974 5008 if you live in these areas to discuss the matter further.

Security

The City Centre is very conscious of the need for security, however, we face the same problems as most major cities, so please be aware at all times. Don't leave cars unlocked, and when at the beach don't leave personal items unattended.

Places of Worship

Below is a list of contact numbers for various religions. No disrespect is intended if your religion is not mentioned. These were the only ones we were able to find information on at the time of printing.

Religion	Phone	Website
Anglican (Diocese Office)	4926 3733	**www.newcastleanglican.org.au**
Assemblies of God (Hamilton)	4969 2799	
Baptist (Cooks Hill)	4927 8378	**www.baptistnsw.asn.au**
Buddhist (Morisset)	4973 2618	
Catholic (Enquiries)	4979 1100	**www.mn.catholic.org.au**
Church of Christ (Mayfield)	4967 7170	
Greek Orthodox (Hamilton)	4961 1439	
Jewish (Newcastle)	4926 2820	**www.jewishaustralia.com**
Jehovah's Witnesses (Wallsend)	4952 9113	
Lutheran (Hamilton)	4969 4068	**www.lca.org.au**
Methodist (Mayfield)	4968 8279	
Muslim (Newcastle)	4950 0099	
Presbyterian (Presbytery Clerk)	4933 7167	**www.pcnsw.org.au**
Quakers (Tighes Hill)	4957 5562	**www.quakers.org.au**
Russian Orthodox (Wallsend)	4950 1353	**www.stnicholaswallsend.org.au**
Salvation Army (Divisional Headquarters)	4929 5273	**www.salvos.org.au**
Seventh Day Adventist (Hamilton)	4955 7510	
Uniting Church (Presbytery Office)	4908 0888	**www.hunter.uca.org.au**

Pets www.newcastle.nsw.gov.au/my_property/owning_a_pet

The Companion Animals Act 1998 is aimed at protecting pets, their owners, the wider community and the environment. Responsible pet ownership involves proper housing, feeding, control, care and breeding. Pet owners also need to be aware of the problems, which can occur if dogs and cats are allowed to roam. All owners are encouraged to desex their animals, and as an incentive the cost of registration is a lot lower for desexed animals.

How to be a responsible pet owner:

- Make sure your animal can be identified with a collar, tag and microchip
- Make sure your animal is registered with Council so it can be identified if lost
- Keep your pet in your yard, roaming animals can do a lot of harm to native wildlife
- Consider de-sexing your pet, they'll be happier and less likely to roam
- Clean up after your pet

Requirements of the law

All cats and dogs over 12 weeks of age and any going to new owners must be:

- Microchipped (by your local vet)
- Registered (by 6 months) (with local council)
- Wearing an identification collar and tag

If your pet is already registered ensure that you update your address when you relocate.

There are penalties under the Companion Animals Act for:

- Lack of identification
- Having animals in prohibited areas (eg. Blackbutt Reserve)
- Failure to remove dog faeces
- Dog not on lead
- Failure to comply with a Nuisance Cat Order (issued if your cat is a nuisance to your neighbours by persistently making noise, fouling their yard or attacking animals)
- Unmuzzled greyhound or prescribed dog (eg. Pit Bull Terrier)
- Failure to take seized animal to owner or Council pound

Dog owners have special responsibilities under the Act to ensure they have their animal under control when in public. If your dog attacks another dog or another person there can be severe penalties including orders to have the animal destroyed. The City of Newcastle provides several leash free areas around the city, a copy of the 'Newcastle Off Leash Areas' brochure can be obtained from the City Administration Building or download a copy from **http://www.newcastle.nsw.gov.au/services/pets_and_animals/leash_free_areas**.

For more information on how to be a responsible pet owner contact the Companion Animal Management Team on ph 4974 2545 or drop in to the City Administration Building and pick up some brochures.

Immigrants & Multicultural Persons www.immi.gov.au

The Department of Immigration and Multicultural and Indigenous Affairs provides information on visiting, studying, working and migrating to Australia as well as information on life in Australia, such as health, housing, education, learning English, work & business, etc. Unfortunately, there is no longer an office in Newcastle; however the Migrant Resource Centre at **8 Chaucer Street, Hamilton** can help with advice and forms, but don't process applications etc.

Phone: General Enquiries – 131 881
Australian Citizenship – 131 880

The Community Relations Committee, amongst other services, provides a 24 hour interpreting and translating service in over 75 languages and dialects by telephoning 1300 651 500, or visit their Hunter office at:117 Bull Street, Newcastle ph 49188 333 **www.crc.nsw.gov.au**

Education www.schools.nsw.edu.au

The Hunter/ Central Coast region has 300 schools, and a strong academic record. Please contact the Hunter Regional Office of the Department of School Education on ph 4924 9999 or call into 117 Bull Street, Newcastle to obtain specific information on schools in your area. A list of public schools can also be obtained through the Department of Education's website **www.schools.nsw.edu.au**.

Primary Schools

School	Address	Suburb	P/c	Phone	Fax
Glendore Primary School	Maryland Drive	MARYLAND	2287	49556644	49556633
St Philip's Christian College	PO Box 87	WARATAH	2298	49676955	49675242
Jesmond Public School	Ralph Street	JESMOND	2299	49572605	49562451
Adamstown Public School	Bryant Street	ADAMSTOWN	2289	49571114	49562446
The Hunter Orthopaedic School	Harriett Street	WARATAH	2298	49853158	49853121
Merewether School	Henry Street	MEREWETHER	2291	49631318	49633490
Waratah Public School	Lambton Road	WARATAH	2298	49601836	49681986
Belair Primary School	Carolyn Street	ADAMSTOWN HTS	2289	49521735	49562450
Waratah West School	Leonora Parade	WARATAH WEST	2298	49681765	49601706
Carrington School	Young Street	CARRINGTON	2294	49693707	49616860
Elermore Vale Public School	Jubilee Road	ELERMORE VALE	2287	49559016	49502195
St Peter's Public School	PO Box 78	STOCKTON	2295	49281861	49201736
Beresfield Public School	PO Box 186	BERESFIELD	2322	49661146	49662492
Heaton Public School	Janet Street	JESMOND	2299	49526022	49526718
Tighes Hill School	Elizabeth Street	TIGHES HILL	2297	49693720	49612334

St Columban's Primary School	Po Box 230	MAYFIELD	2304	49683315	49600754
Maryland Public School	John T Bell Drv	MARYLAND	2287	49559430	49558945
New Lambton South School	PO Box 135	NEW LAMBTON	2305	49571168	49562458
Mayfield East School	Crebert Street	MAYFIELD EAST	2304	49681495	49683236
Kotara South School	Rae Crescent	KOTARA SOUTH	2288	49575319	49562203
Shortland School	Sandgate Road	SHORTLAND	2307	49558476	49558209
Hamilton School	Tudor Street	HAMILTON	2303	49693577	49615148
St Joseph's Primary School	Po Box 183	THE JUNCTION	2291	49612827	49408499
St Columba's Primary School	Lockyer Street	ADAMSTOWN	2289	49521642	49522225
Islington School	Hubbard Street	ISLINGTON	2296	49693903	49611636
St Dominic's Centre for Hearing Impaired Children	76 Havelock St	MAYFIELD	2304	49681295	49680456
St James Primary School	Vista Parade	KOTARA SOUTH	2289	49522414	49570597
New Lambton School	Regent Street	NEW LAMBTON	2305	49571511	49561695
Tarro Public School	Eastern Avenue	TARRO	2322	49661255	49641154
Hamilton South School	Kenrick Street	MEREWETHER	2291	49693795	49621214
Merewether Heights School	Cedar Crescent	MEREWETHER HS	2291	49633192	49633714
St Patrick's Primary School	PO Box 190	WALLSEND	2287	49558570	49558113
Wallsend School	Martindale St	WALLSEND	2287	49559415	49558298
Macquarie College	PO Box 517	WALLSEND	2287	49546222	49568685
Stockton School	10 Clyde Street	STOCKTON	2295	49281101	49201224
St John's Primary School	Dickson Street	LAMBTON	2299	49521423	49521015
Newcastle East School	Tyrrell & Brown St	NEWCASTLE	2300	49292911	49296835
Minmi School	Woodford Street	MINMI	2287	49532768	49533104
Our Lady of Lourdes Prim. School	PO Box 246	BERESFIELD	2322	49661302	49661322
Newcastle Junior Grammar School	PO Box 680	NEWCASTLE	2300	49295811	49262976
Plattsburg School	Ranclaud Street	WALLSEND	2287	49559196	49502186
Corpus Christi Primary School	PO Box 63	WARATAH	2298		49683833
Our Lady of Victories Public School	Sandgate Rd	SHORTLAND	2307	49511003	49558730
Holy Family Primary School	PO Box 153	MEREWETHER	2291	49633009	49634065
Mayfield West School	Gregson Ave	MAYFIELD	2304	49681539	49602367
The Junction School	Union Street	MEREWETHER	2291	49631343	49633501
Wallsend South School	16 Smith Street	WALLSEND	2287	49559963	49502179
New Lambton Heights Infants	Lookout Rd	NEW LAMBTON	2305	49572744	49562432
Garden Suburb Primary	Prospect Rd	GARDEN SUBURB	2289	49434898	49421552
St Therese's Primary	PO Box 321	NEW LAMBTON	2305	49574922	49521637
Hunter Christian Community School	PO Box 198	MAYFIELD	2304	49672111	49676658
Lambton Public School	Croudace Road	LAMBTON	2299	49571667	49562430
Bishop Tyrrell Anglican College	PO Box 294	WALLSEND	2287	49511391	49511649

Secondary Schools

School	Address	Suburb	P/c	Phone	Fax
St Pius X College	Park Avenue	ADAMSTOWN	2289	49571032	49575088
St Francis Xavier's College	PO Box 300	HAMILTON	2303	49612863	49612384
Macquarie College	182 – 222 Lake Rd	WALLSEND	2287	49546222	49568685
Kotara High School	Park Ave	KOTARA	2289	49433044	49421049
Lambton High School	Young Rd	LAMBTON	2299	49523977	49562429
Merewether High School	Chatham Rd	BROADMEADOW	2292	49693855	49612246
Hunter School of Performing Arts	Lambton Rd	BROADMEADOW	2292	49523355	49562428
Newcastle High School	Parkway Ave	NEWCASTLE	2300	49693177	49612912
San Clemente High School	PO Box 405	MAYFIELD	2304	49671100	49602782
Newcastle Grammar School	60 Newcomen St	NEWCASTLE	2300	49295811	49262976
Hunter Christian Community School	PO Box 198	MAYFIELD	2304	49672111	49676658
Callaghan College Waratah Technology High School	PO Box 155	WARATAH	2289	49681939	49684401
Callaghan College Jesmond University High School	Janet St	JESMOND	2299	49523922	49561241
Callaghan College Wallsend High School	Macquarie St	WALLSEND	2287	49511811	49501047
St Phillip's Christian College	High St	WARATAH	2298	49676955	49675242
Bishop Tyrrell Anglican College	PO Box 294	WALLSEND	2287	49511391	49511649

In addition there is:

- University of Newcastle

The university has 26,000 students, two major campuses and 5 faculties.
University Drive, Callaghan ph. 4921 5000
www.newcastle.edu.au

- TAFE NSW, Hunter Institute of Technology

To obtain course information for all campuses ph. 13 12 25
www.hunter.tafensw.edu.au

- Conservatorium of Music

Auckland Street, Newcastle ph. 4921 5000

- WEA Hunter- Adult Education

63 Union Street, Newcastle ph. 4925 4200
www.weahunter.com.au

Centrelink www.centrelink.gov.au

You may also need to advise Centrelink of a change of address. This can be done over the phone by phoning the appropriate 13 number (see white pages under Centrelink) or by dropping into one of their offices at:

- 279 King Street, Newcastle
- 168-194 Maitland Road, Mayfield
- 331 Charlestown Road, Charlestown

Child Care & Playgroups

For family day care enquiries contact either Newcastle (4904 3477).For information on childcare centres please phone Childcare Access on 1800 670 305.
Information on playgroups in your local area is available from **www.playgroupnsw.com.au** or by phoning 1800 171 882.

Department of Ageing, Disability and Home Care

www.dadhc.nsw.gov.au

The Hunter Region Department of Aging, Disability and Home Care Reception Team provide information to older persons, people with a disability and their carers to assist them to make informed decisions and to live independently. They provide information and support services including mainstream provision, Home and Community Care and disability services and referrals for support and service provision. To access this service please call 1300 731 556

Disability Information www.da.org.au

An Access Directory is available from the Visitors Centre or online at
http://www.newcastle.nsw.gov.au/__data/assets/pdf_file/0015/6126/access_directory.pdf

The Disability Advocacy NSW runs a Disability Info line on ph 4927 0111 or 1300 365 085 that provides information and advice on Hunter services and resources for people with a disability. Their website also contains useful information, such as a disability directory, **www.da.org.au**.

Pensioners & Senior Citizens

It is important that all pensioners advise Council that they have moved and provide them with new contact information, so that your pension information can be updated. Some additional contacts that you may find useful are:

Home Library, Ph. 4974 5348

- **www.seniors.gov.au**

- Meals On Wheels
  www.nswmealsonwheels.org.au

Location	Phone
Adamstown	4952 5995
Beresfield	4964 1131
City	4929 4731
Lambton	4957 0482
Mayfield	4967 3107
Merewether	4963 6386
Stockton	4928 2810
Wallsend	4951 2915

Gay & Lesbian Information www.rainbowvisions.org.au

Rainbow Visions Hunter aims to enhance the health, well-being and social life of gay, lesbian, bisexual, transgender, intersex and queer people in the Newcastle and Hunter Region.

The Sydney Junction Hotel and Unity Nightclub is Newcastle's most popular gay and lesbian entertainment venue. Located 8 Beaumont Street Hamilton NSW 2303 Australia
Phone: (02) 4961 2537, Email: **staff@sjh.com.au** Web address: **http://www.sjh.com.au/**

Events http://www.visitnewcastle.com.au/pages/newcastle-events/

Winner of a 2012 International Festivals and Events Association Award, Newcastle serves up a range of world class international and community events each year. No matter your interests and budget there is always an event happening in Newcastle to suit your needs. Newcastle is host to a wide variety of events that reflect the historical, cultural, ethnic and sporting diversity of the city. For information on events contact Newcastle Visitor Information on 1800 654 558 or check them out online at the link above

Markets

The Newcastle area has many interesting markets where you can view local produce, arts and crafts, knick-knacks, or grab a bite to eat or perhaps find a great bargain.
For a comprehensive and updated listing of markets in the Newcastle Area navigate to the following link or contact Newcastle Visitor Information on 1800 654 558
http://svc066.bookeasy.com/images/newcastle/markets.pdf

Shopping

Darby Street - Cooks Hill
Newcastle's cosmopolitan retail strip where you can eat, view art and shop all on the one street.
The Junction - Union Street & Glebe Road, The Junction
Newcastle's prestigious shopping village where you can shop for designer labels, fascinating jewellery and hip home wares.
Beaumont Street - Hamilton
This multicultural hub of Newcastle offers fine dining and unique specialty shops.

Shopping Centre	Times	Major Stores
Charlestown Square Pearson St, Charlestown Ph. 4942 4544	Mon – Fri: 9am – 5:30pm Thurs: 9am – 9pm Sat: 9am – 4pm Sun: 10am – 4pm	Myer, Target, Big W, Woolworths, Coles
Westfield Kotara Cnr Park Ave & Northcott Dve, Kotara Ph. 4952 4656	Mon – Fri: 9am – 5:30pm Thurs: 9am – 9pm Sat: 9am – 5pm Sun: 9am – 4:30pm	Kmart, Target, Woolworths, Coles, David Jones, Toys R Us, JB Hi-Fi, Borders Bookstore, Fitness First
Hunter Street Mall Hunter St, Newcastle Ph.4926 3477	Mon – Fri: 9am – 5pm Thurs: 9am – 9pm Sat: 9am – 4pm (varies) Sun: 10am – 4pm	Rivers Superstore, Go-Lo David Jones open Mon – Fri: 9:30am-5:30pm, Thurs: 9:30am – 9pm, Sat: 9am -4pm, Sun: 10am – 5pm
Kotara Home Works	Mon – Wed, Fri:	Bunnings, JB Hi-Fi, The Good Guys, Forty Winks,

Northcott Drive & Park Avenue, Kotara	9am – 5.30pm Thurs: 9am – 9pm Sat: 9am – 5pm Sun: 10am – 4pm	Rebel Sport, Golf Warehouse, Babies Galore, Barbeques Galore, Sleep City, Nick Scali, Super Cheap Auto, Dick Smith Electronics, Strathfield Car Radio, Rivers Superstore
Marketown Shopping Centre National Park St, Newcastle Ph. 4929 4448	Centre open from 9am – 9pm daily. Individual store opening times vary.	Coles (open 24 hrs 7 days), Officeworks, Cheesecake Shop
Stockland Jesmond Blue Gum Rd, Jesmond Ph. 4955 9249	Mon – Fri: 9am- 5:30pm Thurs: 9am- 9pm Sat: 9am – 4pm Sun: 10am – 4pm	Big W, Woolworths, Go-Lo
Stockland Supercentre Glendale 387 Lake Rd, Glendale Ph. 4954 9666	Mon – Fri: 9am – 5:30pm Thurs: 9am- 9pm Sat: 9am – 5pm Sun: 10am – 4pm	Target, Coles, Kmart, Woolworths, Woolworths Plus Petrol, Greater Union Cinema
Waratah Shopping Village Turton Rd, Waratah Ph: 0412 688 048	*Mon – Fri: 8am – 9pm (*Kmart open til midnight) Sat: 8.30am – 5pm Sun: 9am – 5pm	Kmart, Kmart Auto, Coles (Mon – Sat: 5am-midnight, Sun: 6am – 10pm), Cheesecake Shop, Baskin Robbins

Dining & Entertainment

The Honeysuckle precinct along the harbour's edge is home to top wine bars and eateries as well as some of the most glorious views in the city. In nearby Darby Street , and in Beaumont Street in Hamilton, funky sidewalk cafes sit comfortably beside relaxed pubs and fine dining creating a dynamic and eclectic experience.

www.eatlocal.com.au is a fantastic online resource when you are looking for somewhere to eat out in Newcastle. You can search according to suburb, cuisine and dining experience and pick-up discount specials.

Sip cocktails at a harbourside bar in the Honeysuckle Precinct or unwind in one of the many pubs found throughout the city and suburbs. The CBD is peppered with night-time hotspots and trendy clubs perfect for drinking with friends or dancing the night away. Contact the Newcastle Visitor Information Centre (ph. 1800 654 558) for a copy of our Pub & Club Guide.

Pools/ Beaches http://www.newcastle.nsw.gov.au/recreation/beaches_and_pools

- Public Swimming Pools

The City of Newcastle has five Swimming Centres for you to use and enjoy. All pools have an Olympic size 50m pool and a learner's pool, as well as a kiosk, free BBQ facilities, shaded seating, heated showers, and off street parking. All swimming centres are supervised by professional lifeguards and are located close to public transport.

Pool	Phone	Features
Lindsay Memorial Park Olympic Pool Anderson Dr, Beresfield	4978 4090	heated pool, toddler's pool, playground equipment
Dangar Park Swimming Centre Ingall St, Mayfield	4974 6635	small waterslide, playground equipment
Lambton Swimming Pool Durham Rd, Lambton Lambton Swimming Pool cont.	4904 3366	heated pool, diving pool and tower, giant waterslide, disabled facilities including entry ramps and a pool hoist
Stockton Swimming Centre Pitt St, Stockton	4928 1589	heated pool, small waterslide
Wallsend Swim Centre Frances St, Wallsend	4951 4999	toddler's pool, small waterslide, playground equipment

- Beaches

The City of Newcastle is responsible for the lifeguard patrolling, cleaning, maintenance and restoration of six of Newcastle's most popular beaches and Surf Club buildings and the historic Newcastle Ocean Baths and Merewether Ocean Baths.

Professional lifeguards employed by Council are responsible for almost all patrols excluding Sunday patrols during the Surf Life Saving season (30 weeks from approximately August to May) when Surf Club members

provide voluntary patrols. All beaches are patrolled during the summer surfing season from August until May. Nobbys and Bar Beach are patrolled all year round while Stockton is patrolled during the July School Holidays. **For your own safety, please swim only at patrolled beaches.** You will find that there are public amenities, shade shelters, parking, disabled access, picnic areas, BBQs and kiosks at Newcastle's beaches.

Newcastle Beach
7am to 5.30pm 20 August 2012 to 5 May 2013
Stockton Beach
9am to 5.30pm 20 August 2012 to 5 May 2013
Bar Beach & Nobbys Beach
9am to 5.30pm 20 August 2012 to 28 October 2012
7am to 5.30pm 29 October 2012 to 17 March 2013
9am to 5.30pm 18 March 2013 to 5 May 2013
8am to 4.30pm 6 May 2013 to 18 August 2013
Dixon Park Beach & Merewether Beach
9am to 5.30pm 20 August 2012 to 28 October 2012
7am to 5.30pm 29 October 2012 to 17 March 2013
9am to 5.30pm 18 March 2013 to 5 May 2013

Beaches are patrolled on **Sundays** by Surf Lifesaving Clubs for 31 weeks from 23 September 2012 to 28 April 2013.

- Ocean Baths

Merewether Ocean Baths
Merewether Baths are open all year round (subject to maintenance and cleaning). The baths are patrolled from 9am to 5.30pm from 22 September 2012 to 28 April 2013.

Newcastle Ocean Baths
Newcastle Ocean Baths is cleaned every Wednesday during winter months and every Thursday from 4 October 2012.

Lifeguard Hours
9am to 5.30pm 20 August 2012 to 5 May 2013
8am to 4.30pm 6 May 2013 to 18 August 2013

Baths Open
6am to 9pm During daylight saving
6am to 4.30pm Winter months 6 May 2013 to 18 August 2013
6am to 6pm Rest of the year

Picnic Areas www.newcastle.nsw.gov.au/my_community/parks__and__playgrounds

Location	Toilets	BBQ	Play-ground	Pool
Blackbutt Reserve Lookout Rd, New Lambton	✔	✔	✔	
Dangar Park Carrington St, Mayfield	✔	✔	✔	✔
Dixon Park Ocean St, Merewether	✔	✔	✔	
Harbour Foreshore Wharf Rd, Newcastle	✔	✔	✔	
Jesmond Park Robinson Ave, Jesmond	✔	✔	✔	
King Edward Park Ordanance St, Newcastle	✔	✔	✔	
Lambton Park Cnr Howe St & Durham Rd, Lambton	✔	✔	✔	✔
Lindsay Park Anderson Dve, Beresfield	✔	✔	✔	✔
Rawson Park Cnr Mitchell & Clyde Sts, Stockton	✔	✔	✔	

Other Activities

Enjoy a self-guided walking tour around the Newcastle East Heritage Precinct or take a leisurely stroll along the Foreshore Promenade connecting up with the Bathers Way, which highlights the delights of the city's harbour and coastline. Or grab a bike and ride through city streets, cruise past beaches, along the harbour and parks and by cafes and restaurants. Get close to nature along the Fernleigh Track or take a long, leisurely ride into the countryside.

For more information on these activities and many more please drop in to the Newcastle Visitor Information Centre at 361 Hunter Street, Newcastle, freecall 1800 654 558 or check out **www.visitnewcastle.com.au**.

Want More Information

Visit The City of Newcastle online at **www.newcastle.nsw.gov.au**. On this site you will find information on cultural services, community and council information, including when the next council meetings and community forums are, and much more. Alternatively, you could ring 4974 2000 or visit the City Administration Centre at 282 King St, Newcastle.

Also check out the following websites:

	Website
Beaches & Pools	www.newcastle.nsw.gov.au/discover_newcastle/beaches_and_pools
Centrelink	www.centrelink.gov.au
Community Directory	www.newcastle.nsw.gov.au/my_community/community_directory
Education	www.schools.nsw.edu.au
Employment	www.mycareer.com.au
Energy Australia	www.energyaustralia.com.au
Health Services	www.hnehealth.nsw.gov.au
Hunter Valley Research Foundation (statistics)	www.hvrf.com.au
Hunter Water Corporation	www.hunterwater.com.au
Maps & Directions	www.whereis.com.au
Medicare	www.medicareaustralia.gov.au
The City of Newcastle	www.newcastle.nsw.gov.au
Newcastle Herald	www.theherald.com.au
Newcastle Regional Library	www.newcastle.nsw.gov.au/library
Newcastle Tourism	www.visitnewcastle.com.au
Real Estate	www.domain.com.au
Restaurant Guide	www.eatlocal.com.au
Roads & Traffic Authority (RTA)	www.rta.nsw.gov.au
TAFE	www.tafensw.edu.au
Telstra	www.telstra.com.au
Transport Information	www.131500.com.au
University of Newcastle	www.newcastle.edu.au
Weather	www.weatherzone.com.au
White Pages Online	www.whitepages.com.au
Yellow Pages Online	www.yellowpages.com.au

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